

TERMS AND CONDITIONS

ORDER

- 1 Each order form should contain one delivery address only.
- 2 Stockists are not eligible to participate in this program.
- 3 Autoship program is not run in conjunction with any other promotions, and is not exchangeable for products of the same value. Volume is non-transferable.

DELIVERY OF ORDERS

- 1 Any delivery time published by the Company or quoted by the Company's Customer Service is only an estimate and is not the delivery commitment time.
- 2 Applicant must inform the Company of any changes to the delivery address in writing.
- 3 Deliveries are made upon clearance of payment. Day of delivery may be subject to changes.
- 4 Deliveries are made upon receipt of Post-Dated Cheques for 12 months (payable to Viva Life Science Pte Ltd)
- 5 If in any month, cheque is dishonored by bank, delivery will ceased and free item will be forfeited.
- 6 Deliveries cannot be made to PO box addresses. Deliveries are made to home and office addresses on mainland Singapore only.
- 7 Products will be delivered once only. If products are not received during first delivery, charges for 2nd trip will be borne by distributor.
- 8 Order for the first month may be collected at the time of submitting this form, once the payment is made, otherwise the products will be delivered on the next delivery day.
- 9 Order for the 2nd and subsequent months will be delivered on the 18th of each month. All deliveries will be arranged by the Company.
- 10 The Company will make every reasonable effort to deliver the Shipment according to the Company's regular delivery schedules, but these are not guaranteed and do not form part of the contract.

DELIVERY ERRORS / DAMAGED PRODUCTS

- 1 In the event of any error or damage in the order received, please notify the Company within two working days upon receipt of the goods. Late notification will not be entertained.
- 2 The Company is not liable for any damages or loss caused by delays or failure to deliver due to circumstances beyond the Company's control, including improper or incomplete delivery instructions or information, or unavailability or refusal of Receiver to accept delivery.

TERMINATION

- 1 This program remains in force until the Company has received written notification of termination from Applicant.
- 2 To terminate this program, please notify the Company in writing two weeks before the delivery date (the 18th of the month).
- 3 If termination is made before the program ends, Applicant will not be entitled to the free products.

COMPANY'S WARRANTIES AND INDEMNITY

Applicant shall indemnify and hold the Company harmless for any loss or damage arising out of Applicant's failure to comply with any applicable laws or regulations.

All the information I have provided in this form is complete and accurate. I have read, understood and agree to the terms and conditions printed on the back of this form

APPLICANT'S SIGNATURE / Name (as in NRIC)

DATE OF ENROLMENT

FOR OFFICE USE ONLY

PROCESSED BY

ORDER NO

DATE